SmartView Release Notes

System Requirements

The system requirements for SmartView are the same as those for Microsoft Dynamics GP. You can review the Microsoft Dynamics GP System Requirements documentation on CustomerSource or PartnerSource.

Prerequisites

- Installing SmartView on Microsoft Dynamics GP requires that the Microsoft Dynamics GP be version 18.09.xxxx. This version is available in the October 2026 release for Microsoft Dynamics GP.
- .NET Framework 4.5.1 must be installed on the client machine

Installing

If you are currently using Microsoft Dynamics GP, you need to run through installation steps for this new build of SmartView as well as the Updating steps. The documentation on how to install and update can be found in the SmartView Manual.

Upgrading

The SmartView upgrade follows the supported upgrade paths from 2018 and 2016 that are available for Microsoft Dynamics GP. You can find these on PartnerSource or CustomerSource in the Upgrading to Microsoft Dynamics GP Hot Topic.

If you are currently using Microsoft Dynamics GP 2018 / 2016 or a previous release of SmartView, the SmartView upgrade steps can be found in the SmartView Manual.

As in any upgrade process, we recommend that you use a test environment to walk through the upgrade process. By doing this, you can identify and resolve any potential issues that may occur in the upgrade process. A test upgrade also allows you to lean the new features in SmartView before putting it into production.

Registration Keys

After installing this SmartView build, you will need the registration code for it. This code is available from your Partner or by calling eOne at 888-319-3663. If you previously had SmartView installed, once you install this update, you will not need to enter new registration keys. If you had SmartView 2018 or 2016 installed previously, you will need to enter in a new registration code for SmartView.

Special Notes

SmartView Internal does not run in the Microsoft Dynamics GP Web Client. When using the Web Client, you would need to use SmartView External.

It is always recommended that when using SmartView Internal and SmartView External together, you have the latest build of each installed to ensure that all features will work correctly in both the Internal and External installs.

Fix List

18.9.44

- This release is a compatibility release for SmartView 18.9. It allows SmartView to be compatible with Microsoft Dynamics GP 18.9.xxxx. It will contain the same features/fixes as the SmartView 18.8 build 18.8.43 for Microsoft Dynamics GP 18.8 as well as the following fixes.

Problem Reports Fixed in Build 18.9.44

- If you use the "Sales Aged Trial Balance" and click the "Show Details" checkbox, when you export it to Excel, the details are missing.
- Search with a specific combination of letters and numbers fails to find the record.
- Updating the E1REG table can leave an open SQL connection
- Filter value corrupted if filter contains number char followed by s or m